



an IT Management Company

OnServe Managed IT Services

By Ken Reid, President - OnServe

Many of you have been asking about our OnServe program, what it does, and the benefits that it can offer. I will explain a little about OnServe and why it is a good choice for businesses that are focused on growth.

What is OnServe?

OnServe delivers Information Technology (IT) Management Services for successful companies and organizations. We provide our clients with all of the resources needed to manage their IT department without the associated financial burden. Our OnServe program is very agile and can be customized to meet any of your needs, from managing a single server, to providing full support like an in-house IT department.

Why are successful companies and organizations choosing OnServe?

As you know, growing your business can present many challenges, and trying to manage your IT at the same time can be time consuming and frustrating. Through the use of our OnServe program, business owners and managers can concentrate on growing their business, while we take care of the hassles of managing their network and computers.

Many of our public sector and institutional clients have found OnServe beneficial as a complement to their existing IT resources. By having OnServe assist in the essential IT management, their internal staff now have more time to implement and manage projects that actually improve productivity.

Using OnServe reduces costs

With the advent of our OnServe remote monitoring and management technologies, it is now possible to detect potential network and computer issues and react from anywhere. Ninety percent of network problems can now be resolved remotely at a much lower cost. Better economies, means better prices! Unlike the pay as you go and bulk hour contracts provided by common service providers, the OnServe program provides services which are rendered under a reasonable, fixed monthly rate. OnServe delivers better system performance and reduced operating costs.

877-996-6622

www.micromarket.on.ca

Many business owners are frustrated by the hassles of managing their computers in a cost effective manner. OnServe addresses all aspects of computer management and will save you money & time. Through OnServe you also get unlimited premium support from our entire team of computer professionals! Join our list of clients who have realized growth through using OnServe. Let OnServe deliver greater performance through better use of your resources.

We can spot problems before they disrupt your business

Eliminate your computer networking issues

Faster response for immediate problem resolution

Provide Unlimited onsite and remote support

Establish a predictable monthly budget for IT

Single point of contact to manage all hardware and software support

Strategic planning to better utilize your technology investment

24X7 network monitoring and maintenance

Anti-Virus Monitoring

Access to a team of experts

As a business owner or manager, you can't be expected to maintain these high levels of expertise in-house, let alone be able to afford them. Outsourcing your IT services to a responsible Managed IT Service Provider (MSP) like OnServe, provides you access to experts whose sole job is to help you get more from your IT Resources. Having OnServe looking after your network is like having your own team of Certified Professionals on staff.

Strategic guidance and Consulting

OnServe provides consulting and IT planning services as part of our complete service offering. That means that you will be able to make better decisions regarding your IT requirements. Let us help you maximize the use of your current resources. Gone are the days of relying on your in-house guru for today's hot IT picks, or the "professional" advice advocated from the pimple nosed kid at the big box store. Make sound decisions based on expert advice from industry certified experts.

Better use of internal resources

I'm sure you agree that running a small business is a challenge, and to be successful you need to focus your talents on the areas that make you money. If you or your management staff is spending time on your IT systems, then you're not focusing on the growth of your business. Through the use of our OnServe program you can actually increase your productivity! You know your business, we know IT. Our goal is to position OnServe as a leading supplier of IT Management Services by developing a proactive approach to supporting your IT needs while also maintaining an economy of service.

To learn more about our OnServe program, call 877-996-6622 extension 13 to speak to our sales department.

What's Included

The fastest access to certified network and desktop support technicians.

Critical issue and event monitoring for your servers.

Monthly reports and expert analysis and forecasting.

Monitoring of backups.

Monitoring of security logs.

Antivirus monitoring.

Discounted remote & on-site service rates.

Discounts for staff training.

Quarterly management review.

Other Benefits

Access to remote desktop support service.

Improved network security.

Trend analysis.

Proactive issue avoidance.

Share our knowledge and experience.

